

# XYFI Power Extensions – FAQ

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## **Wall Adaptor**

- Q: Why should I use the original Option wall adaptor for the XYFI?
- A: The Option XYFI wall adaptor is designed to minimise AC current and radio frequency interference that could affect the 3G reception of the XYFI. You might experience reception problems in using other similar adaptors in the market.
- Q: On the wall adaptor, there is an extra USB connection on the side. What is that for ?
- A: You can use this USB connection to charge your appliances e.g. phone, tablet, camera etc. The adaptor can deliver up to 1 ampere of current from this extra USB connection.

- Q: I have bought the wall adaptor to be used in Europe. Can I use it in the US where the voltage is 110V?
- A: The wall adaptor has been designed to operate with input voltage of 100 to 240 volts and frequency of 50 to 60 Hertz. So it can literally be used in all the countries in the world. The only concern maybe is to find the correct plug adaptor.
- Q: Can I plug and unplug my XYFI to the wall adaptor while it is already plugged in the power?
- A: There is no problem in doing so. The same also applies to the extra USB connection.

## **Battery Pack**

- Q: The XYFI battery pack has a capacity of 4000 mAh. What does that mean?
- A: You can compare this to the following battery specs: iPhone 4 approximately 1500 mAh
  Galaxy 3 approximately 2100 mAh
  One fully charged XYFI battery pack can charge 2 times these devices.
- Q: On the XYFI battery pack, there is an extra USB connection on the side. What is that for ?
- A: You can use this USB connection to charge your appliances e.g. phone, tablet, camera etc. The battery pack can deliver up to 1 ampere of current from this extra USB connection.
- Q: What is the battery life of the XYFI battery pack?
- A: Approximately 8 hours in normal usage
  Approximately 6 hours in heavy usage (constant heavy 3G traffic)
- Q: Can I operate the XYFI and at the same time charge the battery pack?
- A: Yes you can do that. Only the charging time will be a bit longer.

## Car Adaptor

- Q: What is the maximum current the XYFI car adaptor can deliver?
- A: 1.5 amperes



- Q: I also drive a truck. Can I use the car adaptor in my truck on which the battery voltage is 24 volt?
- A: Yes the car adaptor is designed to work both with 12 and 24 volts input voltage.
- Q: When I change car, will the car adaptor fit in my new car?
- A: There are several standards on cigarette lighter socket with very slightly different diameters. The XYFI car adaptor is designed in such a way that it will fit the sockets of all existing standards.
- Q: Can I use the car adaptor for my own appliances?
- A: Yes you can do that. The car adaptor delivers 5 volt up to 1.5 amperes on its USB connector output.
- Q: Will the car adaptor come off on a bumpy road?
- A: The springs on the 2 sides of the cylindrical body are used to hold the adaptor firmly inside the socket, even on a bumpy road.
- Q: I am a smoker and I don't want to sacrifice my only cigarette lighter socket for the XYFI. What to do?
- A: You can find cigarette lighter extensions that could solve your problem.

#### Where to buy

- Q: I want to buy extra accessories for other usage. Where can I buy them?
- A: All accessories are available from our online shop. Please visit: http://shop.option.com/