



Leuven, September 2016

## End of support announcement

Dear Valued Customer,

This letter serves as a formal notification that Option has decided to transition the Viu<sup>2</sup> product to an end-of-support status.

This means we will have no more technical service resources trained to support you.

The system age is making it commercially impossible for us to continue training support staff members on the technology.

We are honored that you have chosen to work with us in the past and would like to ask for understanding for this change.

Sincerely,

Patrick Willekens  
Sales Director