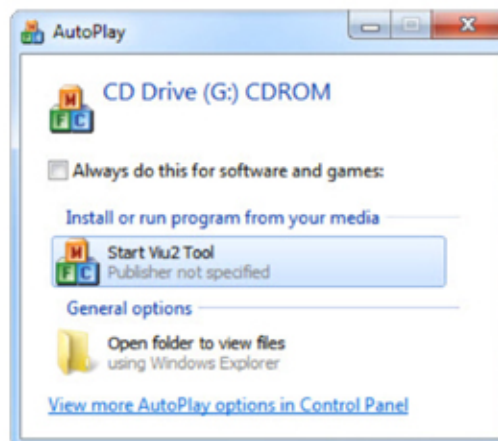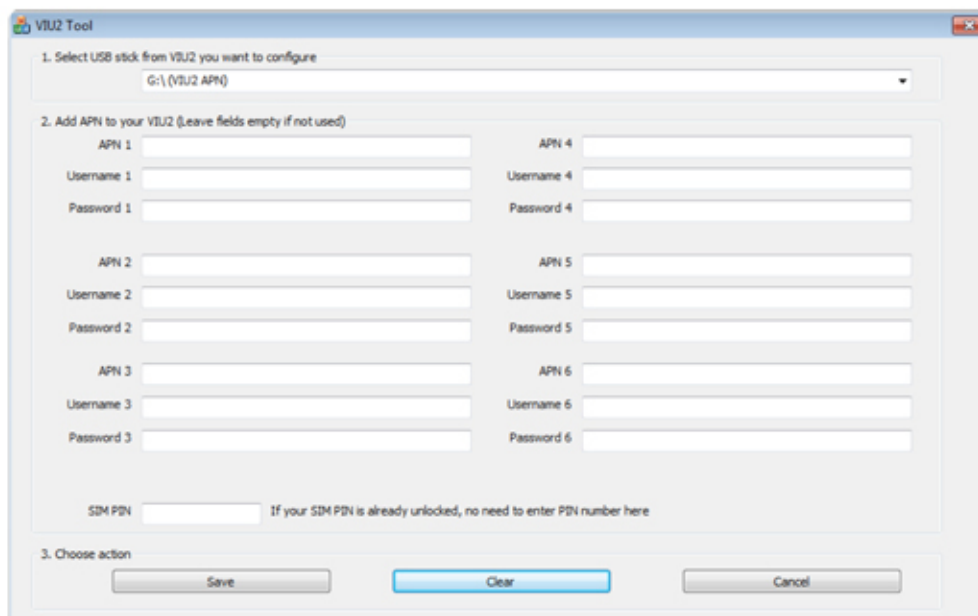# VIU2

INSTRUCTIONS: Add an APN

If the Access Point Name (APN) of your mobile network operator is not included in the VIU² database, VIU² will not be able to connect to the mobile network. This can be fixed in a few simple steps:

1. Power off VIU², open the left compartment at the back of the camera, remove the modem USB stick and plug it into a Windows computer (Mac OS and Linux are not supported at this moment)

2. An AutoPlay pop-up window will be shown:

3. Click the 'Start Viu2 Tool' to launch the VIU² Tool:

4. Fill in the form with the missing APNs and matching credentials (see below for an example).
Please contact your mobile network operator to get your own APN).

2. Add APN to your VIU2 (Leave fields empty if not used)

APN 1	internet.supercom.com
Username 1	
Password 1	

5. If your SIM requires a PIN then type it in the matching field (please note that your SIM PIN will be disabled). If your SIM does not require a PIN, just leave that field empty.

SIM PIN

6. Click the Save button and wait for a confirmation.

3. Choose action

Save

7. Unplug the modem USB stick from the Windows computer and insert it back into VIU².

8. Power on VIU², it will connect to the mobile network and register with the server!

Disable the SIM PIN

Please note that your SIM should not require a PIN for VIU² to connect to the mobile network. If your SIM requires a PIN, then you must disable it using the VIU² Tool as de scribed above at step 5.

Happy VIU'ing!!!